JS 44 CAND (Rev. 12/11)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS MICHAEL ARMSTRONG				DEFENDANTS MERIDIAN FINANCIAL SERVICES INC.; and DOES 1 to 10, inclusive,			
(c) Attorneys (Firm Name, Address, and Telephone Number) 15760 Ventura Blvd., #1100, Encino, CA 91436 Telephone: (818) 907-2030				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
				Attorneys (If Known)			
II. BASIS OF JURISD		in One Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff)	
1 U.S. Government Superior Superior Superior Superior (U.S. Government Not a Party)		(For Diversity Cases Only) PTF DEF Citizen of This State 1 1 1 Incorporated or Principal Place 1 4 1 4 of Business In This State					
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)		Citize	Citizen of Another State 2 2 Incorporated and Principal Place 5 5 of Business In Another State			
				en or Subject of a reign Country	3 3 Foreign Nation	0 6 0 6	
IV. NATURE OF SUIT	(Place an "X" in One Box O	nly)	10	.v.p. county			
CONTRACT	ТО	RTS		ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment Æ Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excl. Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle	rplane 365 Personal Injury rplane Product Liability ability 367 Health Care/ ssault, Libel & Pharmaceutical ander Personal Injury deral Employers' ability 368 Asbestos Person arine Product Liability arine Product liability PERSONAL PROPEL otor Vehicle 370 Other Fraud	O 690	15 Drug Related Seizure of Property 21 USC 881 0 Other LABOR 0 Fair Labor Standards Act	422 Appeal 28 USC 158 423 Withdrawal	375 False Claims Act 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange	
☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise REAL PROPERTY	□ 355 Motor Vehicle Product Liability □ 360 Other Personal lnjury □ 362 Personal lnjury - Med. Malpractice CIVIL RIGHTS	371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability PRISONER PETITIO	0 74 0 75 0 79	0 Labor/Mgmt. Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 11 Empl. Ret. Inc. Security Act	□ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS	890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure	
210 Land Condemnation 220 Foreclosure 230 Rent Lesse & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities -	510 Motions to Vacat Sentence Habeas Corpus: 530 General 535 Death Pensity 540 Mandamus & Oth	ner 🗇 46	IMMIGRATION 2 Naturalization Application	□ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes	
	Employment 446 Amer. w/Disabilities - Other 448 Education	550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement		Alien Detainee (Prisoner Petition) 5 Other Immigration Actions			
	te Court	Annellate Court	Reor	stated or anothe	ferred from 6 Multidist Litigation		
VI. CAUSE OF ACTIO	Brief description of		are illing	(Do not cite jurisdictional s	natutes unless diversity):		
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	-	emands Cordisto Post	CHECK YES only JURY DEMAND	y if demanded in complaint; e: 💆 Yes 🗇 No	
VIII. RELATED CASI	E(S) (See instructions):	JUDGE		<u> </u>	DOCKET NUMBER		
IX. DIVISIONAL ASS (Place an "X" in One Box O		R. 3-2) SAN FRANCISC	O/OAK	KLAND	N JOSE EURE	KA	

DATE 05/18/2012

SIGNATURE OF ATTORNEY OF RECORD

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COMPLAINT

Case 3:12-cv-02711-MEJ Document 1 Filed 05/29/12 Page 2 of

Practices Act, California Civil Code § 1788 et seq. ("RFDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices.

II. JURISDICTION

2. Jurisdiction of this court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. §§ 1331, 1337 and 1367. Venue in this District is proper in that the Defendant transacts business here and Defendant's collection communications were received by Plaintiff here.

III. PARTIES

- 3. Plaintiff, Michael Armstrong, is a natural person with a permanent residence in Contra Costa County, California. Plaintiff is a "consumer" as defined by the FDCPA, 15 U.S.C. § 1692a(3) and is a "debtor" as defined by Cal. Civ. Code § 1788.2(h).
- 4. Upon information and belief the Defendant, Meridian Financial Services Inc., is a corporation engaged in the business of collecting debt in this state and in several other states, with its office located at Asheville, North Carolina. The principal purpose of Defendant is the collection of debts in this state and several other states, and Defendant regularly attempts to collect debts alleged to be due another.
- Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant regularly attempts to collect consumer debts

alleged to be due to another. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C. § 1692a(6), and RFDCPA, Cal. Civ. Code § 1788.2(c).

IV. FACTUAL ALLEGATIONS

- 6. The debt Defendant is attempting to collect on is an alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family, or household purposes, whether or not such obligation has been reduced to judgment. As such, it qualifies as "debt," as defined by 15 U.S.C. § 1692a(5) and "consumer debt," as defined by Cal. Civ. Code § 1788.2(f).
- 7. Within one (1) year preceding the date of this Complaint, Defendant has attempted to collect an alleged debt from Plaintiff by telephone.
- 8. Within one (1) year preceding the date of this Complaint, Defendant began constantly and continuously placing collection calls to Plaintiff.
- 9. For instance and without limitation, Defendant has called Plaintiff on at least the following: February 4, 2012; February 7, 2012 (2 times); February 13, 2012; February 16, 2012 (2 times); February 21, 2012; February 27, 2012; March 2, 2012; March 12, 2012, March 14, 2012; March 21, 2012.
 - 10. Defendant has called from the telephone number 828-365-1084.

- 11. Notwithstanding Plaintiff informing Defendant over the telephone on or around March 26, 2012 that he was represented by counsel and providing the attorney's contact information, Defendant continued to make collection calls to Plaintiff.
- 12. The natural consequences of Defendant's statements and actions was to unjustly condemn and vilify Plaintiff for his non-payment of the debt he allegedly owed.
- 13. The natural consequences of Defendant's statements and actions was to produce an unpleasant and/or hostile situation between Defendant and Plaintiff.
- 14. The natural consequences of Defendant's statements and actions was to cause Plaintiff mental distress.

V. FIRST CLAIM FOR RELIEF

(Violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq.)

- 15. Plaintiff repeats and re-alleges and incorporates by reference to the foregoing paragraphs.
- 16. Defendants violated the FDCPA. Defendants' violations include, but are not limited to, the following:
- (a) Defendant violated $\S 1692c(a)(2)$ of the FDCPA by communicating with Plaintiff, knowing that he was represented by an attorney with respect to the alleged debt and having knowledge, or being able to readily ascertain, that

attorney's address and name, without the attorney having failed to respond within a reasonable period of time to a communication from the debt collector and without the attorney's consent to direct communication with the consumer; and

- (b) Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequences of which is to harass, oppress, or abuse any person in connection with the collection of an alleged debt; and
- (c) Defendant violated §1692d(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number; and
- (d) Defendant violated §1692f of the FDCPA by using unfair or unconscionable means in connection with the collection of an alleged debt.

VI. SECOND CLAIM FOR RELIEF

(Violation of the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code § 1788 et seg.)

- 17. Plaintiff repeats and re-alleges and incorporates by reference to the foregoing paragraphs.
- 18. Defendants violated the RFDCPA. Defendants' violations include, but are not limited to, the following:

- (a) Defendant violated *Cal. Civ. Code* § 1788.11d of the RFDCPA by causing a telephone to ring repeatedly or continuously to annoy the person called; and
- (b) Defendant violated *Cal. Civ. Code §1788.11e* of the RFDCPA by communicating, by telephone or in person, with the debtor with such frequency as to be unreasonable and to constitute an harassment to the debtor under the circumstances; and
- (c) Defendant violated *Cal. Civ. Code* § 1788.17 of the RFDCPA by failing to comply with § 1692 et seq. of the FDCPA, as noted above.
- 19. Defendant's acts as described above were done intentionally with the purpose of coercing Plaintiff to pay the alleged debt.
- 20. As a result of the foregoing violations of the FDCPA and RFDCPA,
 Defendant is liable to the Plaintiff, Michael Armstrong, for actual damages,
 statutory damages, and costs and attorney fees.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant, Meridian Financial Services Inc., for the following:

- A. Actual damages;
- B. Statutory damages pursuant to 15 U.S.C. § 1692k and Cal. Civ. Code § 1788.30;

- C. Costs and reasonable attorney fees pursuant to 15 U.S.C. § 1692k and Cal. Civ. Code § 1788.30;
- D. Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law.
- E. For such other and further relief as the Court may deem just and proper.

VII. DEMAND FOR JURY TRIAL

Please take notice that Plaintiff, Michael Armstrong, demands trial by jury in this action.

By:

DATED: May 21, 2012

RESPECTFULLY SUBMITTED,

PRICE LAW GROUP APC

G. Thomas Martin, III Attorney for Plaintiff